

We'd like to share with you a quick overview of how the train ticket system works in Italy with Trenitalia, so you feel confident for your upcoming trip.

You'll notice you have two types of tickets:

- **Tickets with a QR code**

These are already valid tickets. You don't need to do anything extra—just scan the QR code to gain entry to the station at the turn styles, and use them to board the train.

- **Vouchers without a QR code**

These look different but will have a ticket code. They're not your actual tickets yet. To use them, you'll need to:

1. Go to a self-service ticket machine. (image below of the red ticket machine)
2. Enter the ticket code, and the machine will print out your train tickets.
3. Take those printed tickets to a validation machine (usually located near the platforms). (image below of aqua/blue machine)
4. **ALWAYS Validate your tickets before boarding. Skipping this step can result in a fine.**

You don't need to validate the QR code tickets, though you can if it makes you feel more comfortable. We've attached some visuals so you can see what each type looks like.



Machine to enter code # into



Validation Machine